



RETURN, CANCELLATION AND EXCHANGE FORM

To change or return any product(s), please follow the below steps within 14 days as of the day of delivery:

1. Read the Terms and Conditions at www.emmanuellesilk.com.
2. Fill in the form below.
3. After filling in the form, enclose the product(s) you wish to return, including this form and the receipt of your purchase, within the package. Otherwise, you can send us this form via email at info@emmanuellesilk.com.

As soon as we receive the product(s), we will process your request the earliest possible.

Order number	
Order date	
Name	
Telephone	
Shipping address	

Products returned and included in the return package, and reason of return:

Quantity	Product code	Reason of return (X)			
		Change size	Change code	Faulty	Refund*

The refund of the amount corresponding to your purchase is carried out using the same method that the payment was made.

Information required to refund the amount in a bank account (provided the initial order was paid upon delivery or via bank transfer):

Bank account	
IBAN	
Beneficiary name	
Bank	

Comments for Returns Department: In case you wish to change or replace a product, please fill in the below field, indicating the code, color and/or size or other characteristics of the product you wish to receive:

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Date: _____

Signature (apart from the electronically sent form): _____

Return to address: Tsiakiris Silk Ind. S.A., Sof. Venizelou 32, Komotini, P.C. 69132, Tel.: (0030) 2531025035,